Windows 11

Use the PC Health Check App to check device eligibility for Windows 11
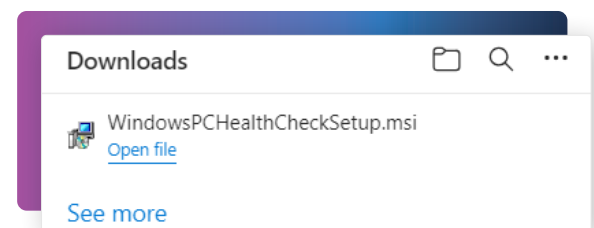
Step-by-step instructions

PC Health Check provides a comprehensive eligibility check for your device to ensure it meets the Windows 11 system requirements. You'll get details on why your device is or is not eligible, and on what you can do if your device doesn't meet the requirements. By following the steps outlined in this guide, you can determine if your device is eligible to upgrade to Windows 11.

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STEP 1

Download and install the PC Health Check App

1. If you don't have the PC Health Check app installed, please visit the official Microsoft website to download the PC Health Check app.

2. Once the download is complete, open the installer file (named "**WindowsPCHealthCheckSetup.msi**").


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Downloads                    📁  🔍  ⋯

    WindowsPCHealthCheckSetup.msi
    Open file

See more
```
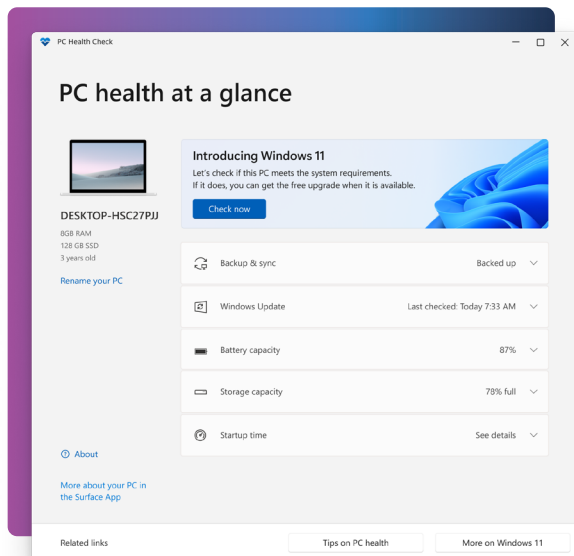
3. Follow the on-screen instructions to install the app.

4. Click [Finish] when the installation is complete.

STEP 2

Open the PC Health Check App

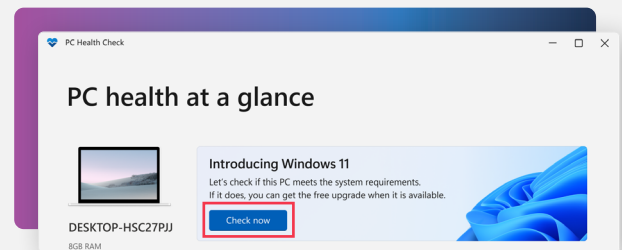**1** After installation, use Search on the taskbar to search for **PC Health Check**, select it from the results, and click Open

2 You will see the main screen of the app, which provides various information about your device.

STEP 3

Check Windows 11 compatibility

1 On the main screen, look for the section that says **Introducing Windows 11**. Select Check now

STEP 4

Review the results

1 The app will quickly analyze your device and
display the results.

If your device is eligible, you will see a
message saying, **This PC meets Windows 11
requirements**.

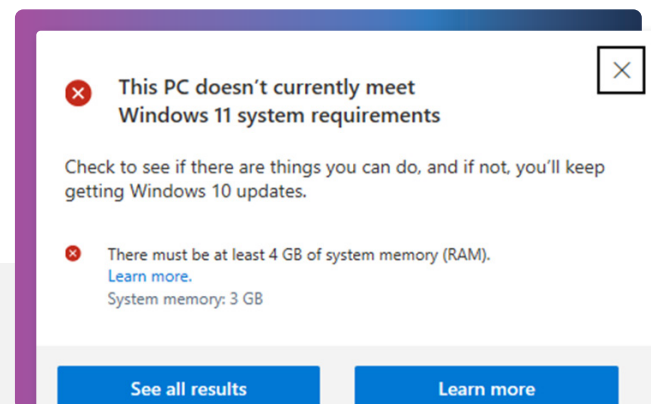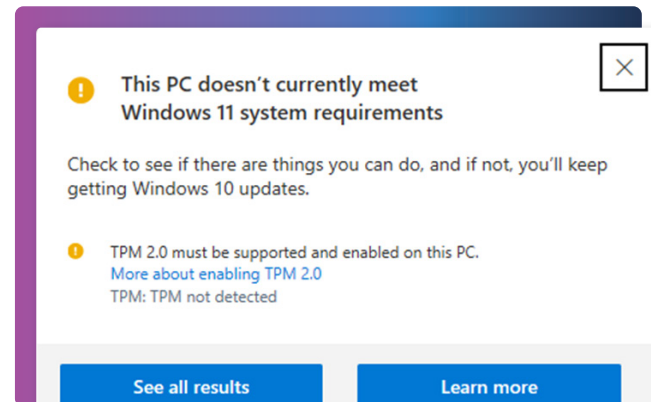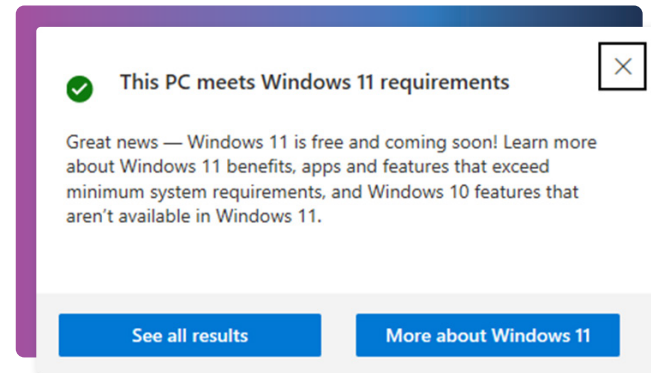✅ A **green checkmark** means your PC is ready
for the upgrade to Windows 11.

If your device is not eligible, the app will list the
reasons why it is not compatible.

⚠️ A **yellow exclamation point** means there
may be steps you can take to get your PC
ready for Windows 11.

❌ A **red X** means your PC does not meet the
minimum requirements for Windows 11and
cannot be upgraded to Windows 11.

2 You can click on See all results to get further
details which device specifications are meeting or
not meeting Windows 11 requirements.

Note: If a compatibility issue has been identified that would disrupt your experience using Windows 11, we will temporarily delay your upgrade
until the issue is resolved. Compatibility safeguard holds help ensure you have the best experience possible when upgrading and your
productivity is not disrupted if critical apps or drivers are not yet compatible.

✅ **This PC meets Windows 11 requirements**

Great news — Windows 11 is free and coming soon! Learn more
about Windows 11 benefits, apps and features that exceed
minimum system requirements, and Windows 10 features that
aren't available in Windows 11.

See all results   More about Windows 11

⚠️ **This PC doesn't currently meet
Windows 11 system requirements**

Check to see if there are things you can do, and if not, you'll keep
getting Windows 10 updates.

⚠️ TPM 2.0 must be supported and enabled on this PC.
More about enabling TPM 2.0
TPM: TPM not detected

See all results   Learn more

❌ **This PC doesn't currently meet
Windows 11 system requirements**

Check to see if there are things you can do, and if not, you'll keep
getting Windows 10 updates.

❌ There must be at least 4 GB of system memory (RAM).
Learn more.
System memory: 3 GB

See all results   Learn more

Taking action on non-eligible devices

For devices that do not meet Windows 11 system requirements, consider the following options and consult your device Partner to get further recommendations on upgrading to Windows 11.

Upgrade hardware:

Identify hardware components that do not meet system requirements but could get additional upgrades, like adding additional RAM or updating the BIOS to enable TPM 2.0.

Replace devices:

For devices that are in eligible for an upgrade, consult with your device Partner and plan for replacements to ensure compliance with Windows 11 requirements.

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